ElderServe Health™

Dear Member:

If you need help obtaining the Evidence of Coverage (EOC), the Formulary and/or the Network Provider/Pharmacy Directory; these documents are currently available if you call ElderServe Health Member Services at **1-800-771-0088, TTY 711** from 8 a.m. to 8 p.m., 7 days a week. You can also visit us at **www.ElderServeHealth.org** to access the electronic member materials and our online directory. If you would like a Provider/Pharmacy Directory, Formulary or the Evidence of Coverage mailed to you, you may call the number listed above, visit the website link provided above, or email us at directory@elderservehealth.org.

Multi-language Interpreter Services

ATTENTION: If you speak a non-English language or require assistance in ASL, language assistance services, free of charge, are available to you. Call 1-800-771-0088 (TTY: 711).

(Español) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-771-0088 (TTY: 711).

ElderServe Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Elderserve Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.