Eligibility:

You may be eligible to join ElderServe MAP (HMO D-SNP) if you:

- Are enrolled in Medicare and Medicaid;
- Are 18 years of age or older at the time of enrollment;
- Live in the counties of Bronx, New York (Manhattan), Queens, Kings (Brooklyn), Richmond (Staten Island), Nassau or Westchester;
- Are entitled to full Medicaid coverage;
- Are eligible for nursing home level of care at the time of enrollment;
- Are capable, at the time of enrollment, of returning to or remaining in your home and community without jeopardy to your health and safety, based on criteria provided by NYSDOH;
- Require at least one of the following:
  - Community Based Long Term Care services for more than 120 days from the dateof enrollment:
  - Nursing services in the home;
  - Therapies in the home;
  - Home health aide services;
  - Personal care services in the home;
  - Adult day health care;
  - Private duty nursing;
  - Consumer Directed Personal Assistance Services;
  - Require care management and home care or day care services for 120 continuous days or longer and the following minimum need:
    - at least limited assistance with physical maneuvering with more than two activities of daily living (ADLs); or
    - individuals with a Dementia or Alzheimer's diagnosis, assessed as needing at least supervision with more than one ADL

For information on ElderServe MAP (HMO D-SNP), contact ElderServe MAP or the NewYork Enrollment Broker. To enroll or for other options for your health care, call the New York Enrollment Broker at 1-800-505-5678 (TTY userscall 1-888-401-6582) from Monday through Friday 8:30am to 8:00pm, and Saturday 10am to 6pm, or visit www.nymedicaidchoice.com

The State of New York has a participant ombudsman program called the Independent Consumer Advocacy Network (ICAN) to provide free, confidential assistance about health plan choice, enrollment, access to services, and can help you understand the fair hearing, grievance and appeal rights process. You can contact ICAN at 1-844-614-8800 (TTY: 711), or online at www.icannys.org.

ElderServe Health, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. You can get this information for free in other languages. Call 1-800-362-2266 and TTY/TDD: 711 during 8am - 8pm Eastern Time, 7 days a week (October 1st - March 31) and 8 am - 8 pm Eastern Time, 6 days a week (April 1st - September 30th). The call is free. Usted puede obtener esta informacion en otros idiomas de forma gratuita. Llame al 1-800-362-2266 y TTY/TDD: 711, 8 am - 8 pm Hora del Este, los 7 dias de la samana (1 de octubre al 31 de marzo) y de 8 am - 8 pm, Hora del Este, 6 días a la semana (del 1 de abril al 30 de septiembre). La llamada es gratuita.

ElderServe MAP™

(HMO D-SNP)



www.ElderServeHealth.org

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ElderServe MAP (HMO D-SNP) is a health plan for people who have both Medicare and Medicaid. Benefits include all of the benefits covered by Original Medicare and by Medicaid. As an ElderServe MAP member, you receive personalized care coordination and attention to your individual health needs and ongoing preventive care focused on keeping you healthy and out of the hospital. Your ElderServe MAP care manager will get to know you and your family, monitor your health care needs and services and manage the details of your health care so you don't need to. We monitor your medical and social needs, and, as your condition may change, we are there to make any changes needed in your plan of care – at any time, day or night. We provide all the health and health related services you need through our plan.

ElderServe MAP™

(HMO D-SNP)

ElderServe MAP (HMO D-SNP) provides access to care 24 hours a day, 7 days a week, 365 days a year. You can access services by calling Member Services at 1-800-362-2266 (TTY:711). The benefit information is a brief summary, not a complete description of benefits.

- $0 monthly premium
- $295 every month ($3,540 per year) for over-the counter (OTC) health related items, healthy food and produce, and home utilities*
- $0 in-network doctor visits
- $0 for in-patient, in-network hospitalization
- $0 Part D prescription drugs yearly deductible
- Personal Care Services
- Home Health Care

Services Include:

- Acupuncture (40 visits per year)
- Ambulance
- Care Management
- Dental Services
- Diabetes Monitoring
- Durable Medical Equipment
- Emergency Room
- Hearing Services
- Home Delivered and Congregate Meals
- Inpatient Hospital Care
- Inpatient Mental Health
- Opioid Therapy
- Orthotics and Prosthetics
- Outpatient Mental Health
- Outpatient Rehabilitation
- Outpatient Substance Abuse
- Outpatient Surgery
- Physical Exam
- Skilled Nursing Facility
- Social Day Care
- Urgent Care
- Vision Care Service



*The benefits mentioned are a part of special supplemental program for the chronically ill. Some examples of conditions include Gastrointestinal Disorder, Osteoarthritis, Cardiovascular Disorder, and Endocrine Disorder. Eligibility for this benefit cannot be guaranteed based solely on your condition. Eligible members will be notified and provided instructions on how to access this benefit.

ElderServe MAP (HMO D-SNP) is a managed care plan that contracts with both Medicare and the New York State Department of Health (Medicaid) to provide benefits of both programs. This information is not a complete description of benefits. Call 1-800-362-2266 (TTY: 711) for more information.

You can get this information for free in other languages. Call 1-800-362-2266 (TTY 711) during 8 am - 8 pm Eastern Time, 7 days a week (October 1st- March 31st) and (April 1st- September 30th) 8 am - 8 pm Eastern Time, 6 days a week. The call is free.