ElderServe Health™

Dear Member:

If you need help obtaining the Evidence of Coverage (EOC), the Formulary and/or the Network Provider/Pharmacy Directory; these documents are currently available if you call ElderServe Health Member Services at **1-800-771-0088, TTY 711** from 8 a.m. to 8 p.m., 7 days a week. You can also visit us at **www.ElderServeHealth.org** to access the electronic member materials and our online directory. If you would like a Provider/Pharmacy Directory, Formulary or the Evidence of Coverage mailed to you, you may call the number listed above, visit the website link provided above, or email us at directory@elderservehealth.org.

Multi-language Interpreter Services

ATTENTION: If you speak a non-English language or require assistance in ASL, language assistance services, free of charge, are available to you. Call 1-800-771-0088 ([TTY: 711](#)).

(Español) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-771-0088 ([TTY: 711](#)).

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